Marnhull Village Care

A warm welcome to the Village & Support in our Community



ROLE OF ROAD CONTACTS

Many thanks to all our volunteers, both old and new, your welcome to the village continues to make Marnhull such a friendly place to live. The role of road contact has changed over time so we are circulating this to clarify what it is that MVC expects from a Road Contact.

Providing a Welcome to Newcomers

When you become aware of newcomers to the village, we ask you to visit them and welcome them, provide them with our leaflet of the groups and activities in the village, and either invite them yourself to the Newcomers evening, or let MVC know of their arrival, so we can invite them.

The Role of Good Neighbour

MVC is no longer promoting the good neighbour role on our behalf from road contacts. The reasons for this are:-

- Our recent survey of Road Contacts revealed that assistance was rarely formally requested. Many of you are acting as Good Neighbours anyway, but through the MVC route.
- Modern standards would require checks and safeguards for those formally entering someone's house on behalf of MVC .
- The availability of care in the home and services to assist with short term issues has improved since MVC was originally set up.

Obviously, we continue to be delighted at what wonderful good neighbours you are, but we need to be clear this is something you do outside your MVC role.

Signposting

MVC carries a signposting list of local and national services on its website, marnhullvillagecare.com . It is there for you, or indeed anyone, to access if needed. Should you come across a specific need, that is not covered there, you are welcome to ring the MVC phone holder, on 07777 559076 ,who might be aware of something that is not currently on the list or they can contact the committee to try to find a solution

Once again, many thanks for your support,

Lesley Ruth

November 2026